



More Choices

COMMONLY ASKED QUESTIONS:

Why do I need an eye examination, especially if I haven't had a prescription change or I don't have a vision problem?

An eye examination means more than getting a prescription - it evaluates your eye health and is critical in the early detection of several vision - and health-related conditions, including glaucoma, diabetes, cataracts, and hypertension. And because early detection is key for treatment, periodic eye examinations play a vital role in ensuring the health of your eyes.

Eye examinations are also important for the health and safety of children. The American Optometric Association recommends that children receive their first eye examination from an eye care professional as early as six months of age. Afterwards, your provider will advise you when your child's next eye examination should be scheduled.

EyeMed's providers are dedicated to preserving your vision, while also making it convenient for you to receive quality eye care. To find out more about eye examinations and eye health, visit www.eyemedvisioncare.com and select "Eye Care Basics."

What are the benefits of selecting eyewear from an EyeMed provider?

When visiting a provider in the EyeMed network, you can choose from a wide variety of frames to fit your lifestyle. You can choose traditional, contemporary or fashion frames. Many EyeMed providers carry frames from Luxottica, the world's leading frame manufacturer of such brands as Anne Klein®, Brooks Brothers, Persol® and others.

EyeMed recommends that you consult with your provider if you have questions about how your vision care plan will be applied to your eyewear selection.

Will I save more with this vision care benefit, or with an eyewear coupon or other promotional offer?

Take a few minutes to review your plan coverage. In almost every instance, you will find that your vision care plan delivers greater savings at more provider locations than a coupon or special offer. You can also use your benefit when it's convenient to you, without having to worry about coupon expiration dates or limited time offers.

Please note, your benefit cannot be combined with any other discounts or promotional offers.

Will I need to obtain a claim form to receive services?

No, with your EyeMed Plan, you do not need to obtain a claim form for the in-network services. Simply tell your provider that you are an EyeMed member when you make your appointment or visit a participating provider location. If you receive an EyeMed Vision Care ID card, you should present this card to easily identify yourself as an EyeMed member.